



Bobcat/Bunton Information Bulletin

Product Type: Walk-behind

Ref. No. N/A

Bulletin No: C-046-04

November 12, 2004

Briggs and Stratton Engine Fuel Filter

Product Information

ISSUE:

We have received notice from Briggs and Stratton that the following units might have an incorrect fuel filter installed on the engine.

CORRECTION:

Please follow the instructions on the attached Briggs and Stratton Service Bulletin.

PARTS INVOLVED:

Fuel Filter

INVOLVED PRODUCTS:

Model 933012 Serial numbers 93301200435 up to and including 93301200623

Model 934012 Serial numbers 93401200318 up to and including 93401200436

WARRANTY:

This bulletin is for informational purposes only. Please contact your Briggs and Stratton Representative to answer any questions that you might have.

CustomerOne™ Product Support

This bulletin is relevant to the departments shown below. Please circulate as appropriate.

SERVICE ☒ WARRANTY ☒ SALES ☐ PARTS ☒



SERVICE



BULLETIN

TO: ALL AUTHORIZED WARRANTY DEALERS

No: 721

SUBJECT: **IMPORTANT NOTICE** – Fuel Filter Seepage

DATE: 10/04

MODELS: Fuel Filters 298090S, 394358S (and others as noted below) with
Pack Codes Between 0422 and 0442

FILE IN: Bulletin
Binder

Horizontal Shaft Engine Series – 90000, 120000, 200000, 210000
Vertical Shaft Engine Series - 210000, 310000, 280000, 120000 Quantum & OHV
Date Codes Between 040601xx and 041017xx

TO PREVENT POSSIBLE FUEL SEEPAGE, PLEASE GIVE THIS YOUR IMMEDIATE ATTENTION:

We have received limited reports of fuel seepage at the weld line from some 298090S (red) and 394358S (white) fuel filters. These filters are also included in service part numbers 394952, 396507, 4105, 4112, 5018D, 5098D, 5115A, 5126A, 5127A, 5130A, and 6002, 692042, and 698422. The problem is limited to these part numbers with pack codes between 0422 and 0442 and limited to subject engines built between date codes 040601xx and 041017xx. Please take the following immediate actions:

1) Inspect current inventory of fuel filter part numbers listed above:

If you have any of these filters with pack codes between 0422 and 0442, DO NOT USE OR RE-SELL THEM. Contact your source of supply with the part numbers and quantities of affected parts. They will administer appropriate credits or replacement inventory as required.



WARNING: When performing any of the following, be sure fuel tank has been drained before attempting to remove filter. Use care when removing fuel filter so as not to damage fuel lines.

2) Any of subject engines installed on product brought into your dealership:

Replace fuel filter with known good filter identified by a pack code prior to 0422 or by a blue mark on the filter body. NOTE: When using filters with pack code prior to 0422, using a **black permanent marker**, place a mark on the outer diameter of the filter housing as shown (fig.1)

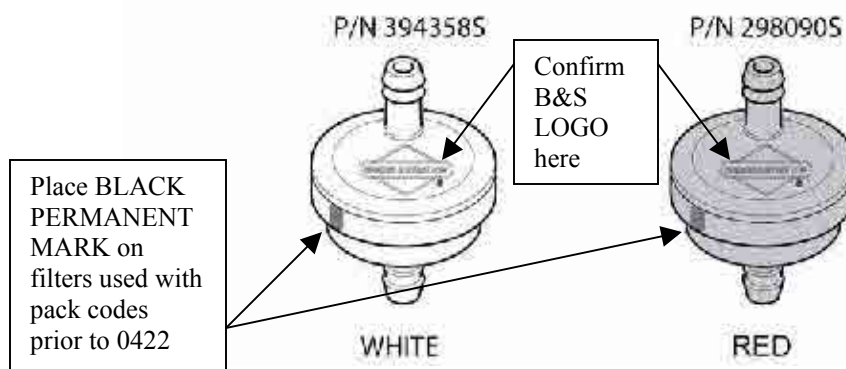


Fig 1

3) Any of affected engines identified in your retail inventory:

Replace fuel filter with known good filter, identified by a pack code prior to 0422 or by a blue mark on the filter body. NOTE: When using filters with pack code prior to 0422, using a **black permanent marker**, place a mark on the outer diameter of the filter housing as shown (fig.1)

4) Completing a warranty claim:

- a. For replacing filter on product affected by this bulletin:
In addition to the required engine information in Box 4, the equipment model and serial number are also required. This information is needed to account for product repaired in the field. Also enter "5096" in Box 14 (F/C) of claim form. Removing/replacing the fuel filter and completion of the warranty claim can typically be accomplished in 15 minutes or less. Return defective fuel filter(s) along with copy of the warranty claim to Briggs & Stratton at the address below:

Briggs & Stratton Corporation
Distribution Sales & Customer Support Division
W148 N9121 Patrita Dr
Menomonee Falls, WI 53051

IMPORTANT NOTE: Fuel filters returned must be free of residual fuel, and packed in a sealed zip-loc type bag in addition to typical packaging, and returned via ground transportation only.

- b. For service parts inventory affected by this bulletin:
Contact your source of supply with the part numbers and quantities of affected parts. They will administer appropriate credits or replacement inventory as required. All warranted parts need to be returned to your source of supply to receive credit.

BRIGGS & STRATTON CORPORATION
Distribution Sales & Customer Support Division