



One BOB-CAT Lane, P.O. Box 469
Johnson Creek, WI 53038 U.S.A.
(920) 699 2000
Fax: (920) 699 6836

Service Bulletin

Date: 07/23/2015

Bulletin No: JC-15-10

Product Type: STEINER 440

Customer Issue:

1. Premature wear of neutralizer components (bolt, spring, rod end), possible failure of these components
2. If the neutralizer components fail, the tractor is still operable thru the use of the foot pedal

Cause:

1. Vibration from the drive pump being transferred thru the pump bracket to the neutralizer components
2. This issue affects tractors with the pump bracket supplied in the 970485A and 970508 kit or built at the factory (see serial number list below)

Action required:

Order the new **970534** or **970535** kits and install them.

- **Kit 970534 - F/R CABLE** replaces kits 970485, 970485A. If the tractor has **no** forward and reverse cable update installed, you will need to get this kit.
- **Kit 970535 - PUMP LVR ASSY** replaces kit 970508. If the tractor has any of these three kits installed, 970485, 970485A or 970508, you will need to get this kit.
- **Note:** There is no need to discard any 970485 or 970485A kits in stock. Order kit 970535 to match the quantity of 970485 or 970485A kits in inventory. This will make them up-to-date kits.

Products Involved:

440 tractors up to serial numbers:

7572010**0711** 440 Kubota diesel

- These tractors have already been updated at the factory:
75720100490, 75720100704, 75720100705, 75720100706,
75720100707, 75720100708, 75720100710, 75720100112,
75720100114, 75720100117, 75720100249, 75720100250,
75720100319, 75720100689, 75720100691, 75720100693,
75720100694, 75720100695, 75720100698, 75720100700,
75720100701, 75720100703, 75720100709



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75720110331 440 Kubota gas

- These tractors have already been updated at the factory:
75720110326, 75720110327, 75720110329, 75720110330

75720120322 440 Kohler 34 HP.

- These tractors have already been updated at the factory:
75720120201, 75720120318, 75720120319, 75720120320,
75720120321

75720130325 440 Kohler 40 HP.

- These tractors have already been updated at the factory:
75720130151, 75720130322, 75720130323, 75720130324

Warranty: Warranty applies. Please use the service bulletin labor code **JC-15-10**.

- You may claim 4 hours labor for kit 970534 - **JC-15-10A**
- You may claim an extra 2 hours. labor for kit 970534 on tractors with cabs - **JC-15-10B**
- You may claim 1.5 hours labor for 970535 - **JC-15-10C**
- For tractors updated before **August 31, 2015**, you may add an additional \$150 admin fee.
- For tractors updated between **September 1, 2015** and **October 31, 2015**, you may add an additional \$50 admin fee.

If you have any questions, please contact our Customer Service Department at 920-699-2000.
This bulletin is relevant to the departments checked below. Please circulate as appropriate.

SERVICE



WARRANTY



SALES



PARTS

