



One BOB-CAT Lane, P.O. Box 469
 Johnson Creek, WI 53038 U.S.A.
 (920) 699 2000
 Fax: (920) 699 6836

SERVICE BULLETIN

Date: April 3, 2013

Bulletin No: JC-13-14

Product Type: Steiner 440

Customer Issue: The fuel tank sending unit float can become hooked on the fuel cap tether. There are certain conditions where this is more likely to occur, such as when operating on slopes and when the fuel tank is 1/4-1/2 full.

Cause: When it does become hooked, the fuel level float will remain at the same level and the fuel gage reading will not change, while the tank level drops, and eventually you run out of fuel.

Action Required: Cut 1/4" to 1/2" (no more than 1/2") out of the center of the bottom of the Tether. If it is tangled, you have to reach in the tank or use a very long tool and unhook the float before pulling out the fuel cap tether.



Products Involved: 440 gas models: 75-72011, 75-72012, 75-72013

For 75-72011 the affected units are prior to serial 0181

For 75-72012 the affected units are prior to serial 0163

For 75-72013 the affected units are prior to serial 0163

Warranty: You may claim up to .20 hour of labor and parts for units covered under this bulletin. Please file warranty using Service Bulletin Number JC-13-14 with one unit per claim.

If you have any questions, please contact our Customer Service Department at 920-699-2000.

This bulletin is relevant to the departments checked below. Please circulate as appropriate.

SERVICE



WARRANTY



SALES



PARTS

