



One BOB-CAT Lane, P.O. Box 469  
Johnson Creek, WI 53038 U.S.A.  
(920) 699 2000  
Fax: (920) 699 6836

## Service Bulletin

**Date:** 8/2/2016

**Bulletin No:** JC-16-01

**Product Type:** STEINER 440

**Customer Issue:** On early 440 Tractors, the axles could break when equipped with a dual wheel accessory kit and being operated on steep slopes.

**Cause:** Our supplier determined that the axles may not have been properly heat treated.

**Action Required:** Due to the extremely low number of failures, we are addressing this as Fix as fail; or repair before the sale of a tractor that will be using duals.

This bulletin is specific only to Tractors with the dual wheel kits,

- If a dual wheel kit will be installed, check the axles for the stamped code in the center of the hub (see picture on next page).
  - If the axles do not have the stamped code, we recommend that the axles be changed out.
  - If you have axles that need to be changed out follow the procedure below.
1. Call the Schiller Service Department (1-866-469-1242 option 2). You will be required to provide the: serial number, purchase date, failure date, hours on the machine and number of axles that do not have the number stamped in them (refer to the next page). Note: a machine may have some axles with the number and some without. Please verify the quantity needed before calling. Axles returned that have the number stamped in them will be charged back as those are not to be replaced.
  2. Wait for new axles to arrive. Upon receipt of the new axles you will also receive an RGA# along with a call tag to return the old axles.
  3. Start a warranty claim on the Schiller warranty website ([www.schillergcpro.com](http://www.schillergcpro.com)). List the quantity of axles (part number 4166056-07) changed out and use the labor code JC-16-01. Labor code is per axle. Example: If you replace 3 axles, you will have quantity 3 for the labor. **VERY IMPORTANT** – Record the RGA# in the notes box on the warranty claim.
  4. Repair can be done without removing the transaxle from tractor.
    - Remove the wheel and the 4 bearing backing plate bolts, pull the old axle out and replace with new.
    - Torque the 4 plate bolts to 35 - 40 ft. lb.
    - Put the wheel back on and torque lug nuts to 65 ft. lb.

### **Additional Pertinent Details:**

- Axles will ship directly from Peerless to your shop.
- You will receive a return shipping label and RGA# with the new axles.



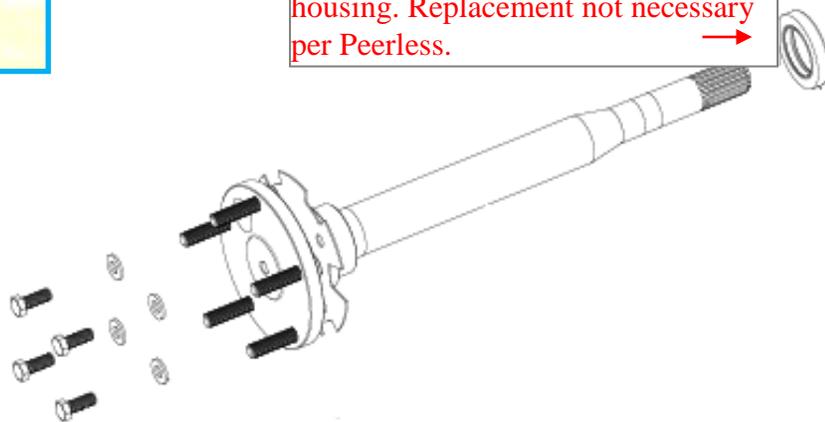
One BOB-CAT Lane, P.O. Box 469  
 Johnson Creek, WI 53038 U.S.A.  
 (920) 699 2000  
 Fax: (920) 699 6836

- You need to wrap the old axles in plastic, box them up for shipment back to Peerless. Attach the RGA label to the box. Write the RGA# on the outside of the box.
- Attach the FedEx Call tag to the box and call FedEx (1-800-463-3339) to pick the box up.



A stamped number as shown here indicates a good axle – not to be replaced.

Seal 4166056-05 that is inside Axle housing. Replacement not necessary per Peerless. →



**Products Involved:**

**Serial range of suspect units:**

75720100070 - 75720100348  
 75720110070 - 75720110203  
 75720120070 - 75720120185  
 75720130070 - 75720130182

**Warranty:** Regular warranty procedures apply:

1. Flat rate is set @ **1.5** hours of labor for installation per axle.
2. Please file warranty using (drop-down box) labor code JC-16-01.

If you have any questions, please contact our Customer Service Department at 920-699-2000.

This bulletin is relevant to the departments checked below. Please circulate as appropriate.

SERVICE

WARRANTY

SALES

PARTS