

One BOB-CAT Lane, P.O. Box 469 Johnson Creek, WI 53038 U.S.A. (920) 699 2000

Fax: (920) 699 6836

Service Bulletin

Date: March 20, 2019

Bulletin No: JC-19-05

Product Type: 450 Steiner Tractor

Customer Issue: Leaking Rear Hydraulic Oil filter seal

Cause: Two possible causes to the filter leaking:

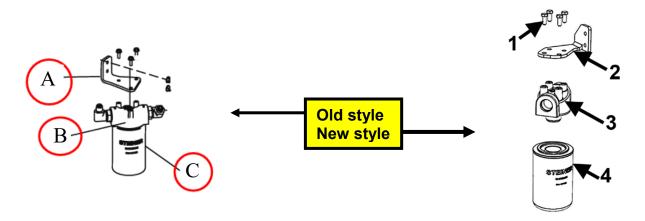
1. The filter may not be tightened to the filter head sufficiently.

2. Under certain operating conditions not all tractors will experience, the filter seal may be insufficient for internal system pressures.

Action Required: There has been a very low failure rate on fielded tractors. While many tractors are operating without symptoms it is important to prevent future customers from having this issue and to watch fielded units for a problem that has not yet been identified by a customer.

- 1. For tractors brought to dealer for a rear hydraulic leak complaint or other service check to make sure the filter has been tightened at least ¼ turn onto the filter head past the snug position. If not, re-tighten to one full turn past snug. If the filter is tightened past ¼ turn, then replace the components with the updated filter kit (4177733).
- 2. We are asking that all dealer stock (unsold units) get updated with filter kit (4177733) and apply a fix-as-fail for units already in service that are leaking in the field.
- 3. Order this kit (4177733) thru your normal parts channel.

Remove the red circled items A-C shown below on the left and replace with kit components shown on the right. This repair can be completed from under the seat without removing the bottom skid plate if the filter is tightened onto the filter head prior to installation.





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Products Involved: 75-75025, 75-75032, 75-75037

The new filter kit components are getting installed on new production units and starting with these serial numbers -

75750250396 75750320396 75750370288

Warranty: You may claim up to 1 hour of labor & parts for units covered under this bulletin. Please file warranty using Service Bulletin Number **JC-19-05** with one unit per claim.

If you have any questions, please contact our Customer Service Department at 920-699-2000.

This bulletin is relevant to the departments checked below. Please circulate as appropriate.

SERVICE	WARRANTY	SALES	PARTS
X	X		X