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Service Bulletin

Date: November 21, 2016

Bulletin No: JC-16-11

Product Type: QuickCat

Customer Issue: The transaxle has potential for oil leakage at the brake shaft and housing interface. See Pic 1



Pic 1

Action Required: A kit has been developed that will cap off the end of the brake shaft where the leak may occur. This cap will prevent oil from escaping.

Details: Fix as fail - If an oil leak is found please contact Schiller Grounds Care (920-699-2000 or toll-free 1-866-469-1242), ask for tech service and order kit # 970570 that will update the machine transaxles to alleviate a leaking condition. An instruction sheet will be supplied with the kit for installation purposes and this kit will get shipped at no charge.

Kit Installation Video: To view a video of the kit installation procedure, open your web browser (i.e. Internet Explorer, Google Chrome, Firefox, Safari, etc.) and go to the following webpage:

<http://www.hydro-gear.com/zt3400-video/>

You will be prompted to enter a password to view the video. Please enter the following password.

Password: **hydro-gear3400**

Products Involved: There are three models involved:

Model number 912480 and serial number range 91248000070 to 91248000966

Model number 912520 and serial number range 91252000070 to 91252001304

Model number 912610 and serial number range 91261000070 to 91261000425

Distributor stock (Crated units) was updated 11/11/2016 and will have a green dot on the crate to indicate this unit has been updated or you can look at the transaxle to see if the kit was applied.

Warranty: You may claim up to 1.0 hour of labor for units covered under this bulletin. Please file warranty using Service Bulletin Number JC-16-11 with one unit per claim.

If you have any questions, please contact our Customer Service Department at 920-699-2000.

This bulletin is relevant to the departments checked below. Please circulate as appropriate.

SERVICE



WARRANTY



SALES



PARTS

