



One BOB-CAT Lane, P.O. Box 469  
Johnson Creek, WI 53038 U.S.A.  
(920) 699 2000  
Fax: (920) 699 6836

## Information Bulletin

**Date:** July 11, 2019

**Bulletin No:** JC-19-08

**Product Type:** 5000, 6000 & 7000 series BOB-CAT riders.

**Information:** The new 5000 – 7000 mowers have the deck pulled by Pull Arms rather than pushed as in the previous models. These pull arms are attached to the deck with four pivot bearings. It's important to know that if these pull arms are not set correctly; the deck will not float as intended. The deck free float could be affected from improper assembly or when replacing the bearings or Pull Arms, or by extreme usage. Therefore the purpose of this bulletin is to make your service department aware that checking for free float action of the deck should be a routine practice.

Please review the following video to understand how the deck should float and where to shim it should it not freely float.

Copy and paste this link to the video in your browser to understand how to check and if necessary, adjust the pull arms. - <http://warranty.schillergcpro.com/videos/BOB-CAT-Mower-Shim-Pull-Arms-How-To.html>

**Action Required:** During Pre-Delivery inspection it is a good practice to make sure deck has the ability to float sideways. Whenever these units are brought in for service and the bearings or Pull Arms are replaced, the deck should be checked for the ability to free float.

**Warranty:** Only applicable if upon Pre-Delivery inspection a unit is found to not float freely. Otherwise this is a routine maintenance item.

If you have any questions, please contact our Customer Service Department at 920-699-2000. This bulletin is relevant to the departments checked below. Please circulate as appropriate.

SERVICE

☒

WARRANTY

☒

SALES

☐

PARTS

☐