



INFORMATION BULLETIN

Date: June 9, 2011
Bulletin No.: JC-008-07 – REVISION #3, EFFECTIVE 6-20-2011
Product Type: ALL LEO MODELS

REVISED FOR POLICY & PRICE CHANGE **TRANSAXLE POLICY**

This Bulletin supersedes all previous revisions of Bulletin No. JC-008-07

ISSUE: Premature failure of Eaton transaxles on out-of-warranty Leo/Textron product. The following measures will be instituted to deal with this issue.

POLICY CHANGE: While there is **NO WARRANTY**, we will offer an allowance on the transaxle (4129341) pricing (see the current published price list for list price currently in effect). This allowance will be in the form of a price reduction on the transaxle. The discounted price on the transaxle will be **NET List/Dealer/Distributor \$482.56** (subject to change) with an approved request for assistance on a unit failing prematurely outside of the warranty period. **The standard to determine if a unit will be eligible for the special pricing is 5yr/500hr from the date of purchase. Outside of this period, there will be no assistance.**

There will be **NO WARRANTY LABOR or SHIPPING** paid on these transaxles.

We ask the dealer not to mark the price up but rather make his profit margin on the installation. In the event a customer chooses to purchase the transaxle over-the-counter at the special price, we make no special request or recommendation of the dealer. How the dealer handles those situations is at the dealer's discretion.

ACTION REQUIRED: Distributor **MUST** call the service department with Model, Serial, Owner's information, hours of use, and date of purchase to be issued an **approval number** for special pricing on the 4129341 transaxle.

DO NOT ORDER THROUGH THE NORMAL PARTS DISTRIBUTION CHANNEL. The Distributor **must** call the Johnson Creek Customer Service Department at 920-699-2000 and provide the approval number to place a drop ship order for the 4129341 transaxle. Schiller will not issue any credit on previously ordered transmissions, adjust any transmissions ordered through the parts distribution channel or accept returns on this transaxle.

WARRANTY: There is no filing of any claim to get this price.

If you have any questions, please contact Customer Service at 920-699-2000.

This bulletin is relevant to the departments checked below. Please circulate as appropriate.

SERVICE

X

WARRANTY

X

SALES



PARTS

X



CLASSEN

**LITTLE
WONDER**

Mantis

RYAN

STEINER