



One BOB-CAT Lane, P.O. Box 469
Johnson Creek, WI 53038 U.S.A.
(920) 699 2000
Fax: (920) 699 6836

SERVICE BULLETIN

Date: June 14, 2011

Bulletin No: JC-008-11

ISSUE: Part No. 21-093 Steiner Hydraulic Filter Canister (images below).

The filters were not marked with O.E.M. STEINER markings. The non-OEM ("Parker") markings may not be desirable for some dealers.

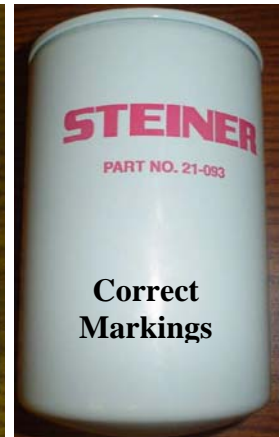
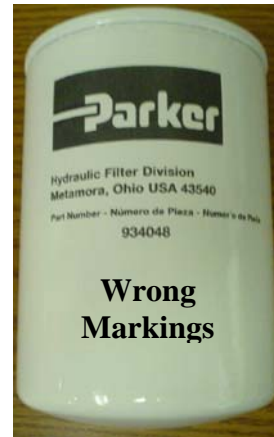
CAUSE: Supplier sent the right filter but not OEM marked.

ACTION REQUIRED: Two Options

You can keep the current "Parker" marked filters and utilize them with no further action or simply return the "Parker" marked filters for credit and reorder new filters through the normal parts distribution channel.

To return filters: Include your dealership name & address on a packing slip within the box to assure proper credit.

Return filters to Steiner
One Bobcat Lane
Johnson Creek, WI 53038
Attn. Steve King



PRODUCTS INVOLVED: N/A - This is a replacement parts issue only.

WARRANTY: No warranty applies.

If you have any questions, please contact our customer service department at 920-699-2000.

This bulletin is relevant to the departments checked below. Please circulate as appropriate.

SERVICE



WARRANTY



SALES



PARTS

