

INFORMATION BULLETIN

Date: 04-18-2008

Product Type: Ryan Lawnaire IV & V

Bulletin No: JC-012-08

Honda Engines Gas Cap Bulletin

ISSUE: We have received sporadic calls on NEW Ryan Lawnaire IV & V units running for a brief period of time and then stopping. When the customer checks the fuel level then goes to restart the unit, it will work again but only for a short period of time. This is related to the Honda Gas cap not venting properly.

CORRECTION: Follow the directions in the attached bulletin. CGC Inc. has no part in the handling of these claims for the caps. This is simply a conveyance of information since it relates to Honda engines on our products.

PRODUCTS INVOLVED: Ryan Lawnaire IV & V with Honda engine.

WARRANTY: Handled through Honda

If you have any questions please contact Commercial Grounds Care, Inc.
Customer Service Department @ 920-699-2000

This bulletin is relevant to the departments shown below. Please circulate as appropriate.

SERVICE ☒ WARRANTY ☒ SALES ☐ PARTS ☐



ENGINE DISTRIBUTORS SERVICE BULLETIN



For Additional Information, Contact:

GX120 • GX160 • GX200 FUEL FILLER CAP DOES NOT VENT PROPERLY

SYMPTOM

General purpose engines (GX120U1/UT1, GX160U1/UT1, and GX200U/UT) shut off before the fuel tank is empty. After the fuel filler cap is removed to check the fuel level, and then reinstalled, the engine starts and runs normally.

This happens after the equipment has been tilted, transported, or the fuel has been sloshed in the tank.

AFFECTED UNITS

GX120U1/UT1, GX160U1/UT1, and GX200U/UT engines with metal fuel filler caps and “bead-chain” tethers produced after January 1, 2007.

Note that the affected cap tether is the “bead-chain” type, not the flat-chain non-vented cap.

| Model/Type | Engine Serial Number Range |
|------------|----------------------------|
| GX120U1 | GCAHK-1085093 ~ 1130092 |
| GX120UT1 | GCAGT-1117623 ~ 1176605 |
| GX160U1 | GCACK-1125015 ~ 1173625 |
| GX160UT1 | GCAFT-1699490 ~ 1958264 |
| GX200U | GCAJK-1026117 ~ 1035736 |
| GX200UT | GCAHT-1259679 ~ 1349658 |

CORRECTIVE ACTION

Replace the fuel filler cap with a new style cap. The new style cap can be identified by a notch in the gasket, as shown.

Follow the procedure starting on the next page to replace any affected caps with the described symptom.

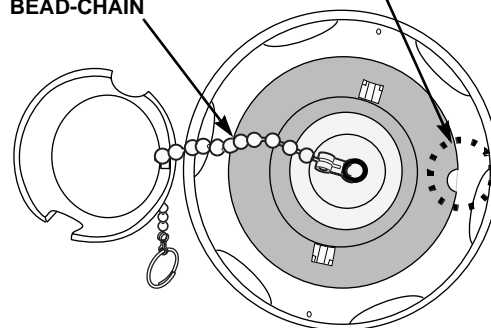
FUEL FILLER CAP



FUEL FILLER CAP GASKET

The new style cap has a notch in the gasket.

BEAD-CHAIN



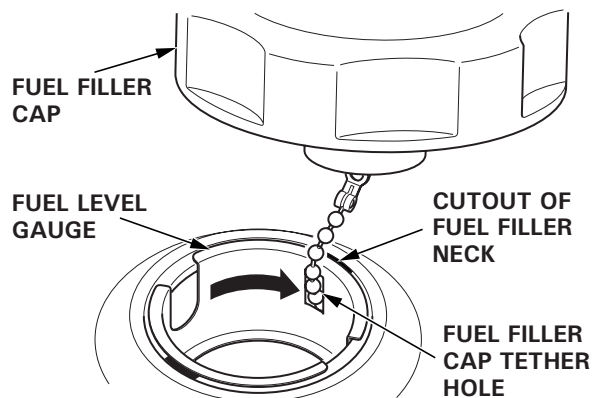
CONSUMER INFORMATION: The information in this service bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely service and repair your Honda engine. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume that this bulletin applies to your engine, or that your engine has the condition described. To determine whether this information applies, contact an authorized Honda engine dealer.

PROCEDURE

FUEL FILLER CAP REMOVAL

1. Remove the fuel filler cap from the fuel filler neck.
2. Turn the fuel level gauge to align the fuel filler cap tether hole with the cutout of the fuel filler neck.
3. Remove the fuel level gauge from the fuel filler neck.

While removing the fuel level gauge, hold the fuel filler cap close to the fuel level gauge to slacken the fuel filler cap tether.

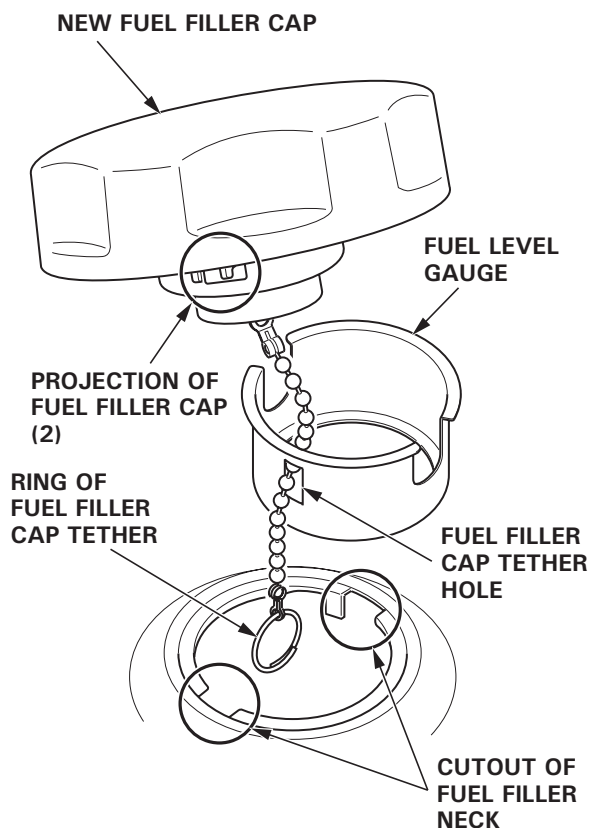


NEW FUEL FILLER CAP INSTALLATION

1. Lower the ring of the fuel filler cap tether into the fuel filler neck.
2. Install the fuel level gauge into the fuel filler neck by aligning the fuel filler cap tether hole with the cutout of the fuel filler neck, and then turn the fuel level gauge 90° in the reverse order of removal.

While installing the fuel level gauge, hold the fuel filler cap close to the fuel level gauge to slacken the fuel filler cap tether.

3. Install the fuel filler cap on the fuel filler neck by aligning the projections of the cap with the cutouts of the fuel filler neck, and turn the fuel filler cap clockwise 180° to lock it.



PARTS INFORMATION

Order parts through your normal parts ordering procedures.

| Description | Qty | P/N | H/C |
|-----------------|-----|---------------|---------|
| Fuel filler cap | 1 | 17620-Z4H-010 | 8833840 |

WARRANTY INFORMATION


In warranty: The normal warranty applies.

Out of warranty: Any repair performed after warranty expiration may be eligible for goodwill consideration. Contact Techline or your District Service Manager. You must request consideration, and receive a decision, before starting work.

VIN Information

| VIN Prefix | Affected Engine Serial Number Range | Model |
|------------|--|----------|
| GCAHK | 1085093 ~ 1130092 | GX120U1 |
| GCAGT | 1117623 ~ 1176605 | GX120UT1 |
| GCACK | 1125015 ~ 1173625 | GX160U1 |
| GCAFT | 1699490 ~ 1958264 | GX160UT1 |
| GCAJK | 1026117 ~ 1035736 | GX200U |
| GCAHT | 1259679 ~ 1349658 | GX200UT |

Be sure the warranty claim contains the following information:

| |
|--|
|  Dealers: |
| <ul style="list-style-type: none"> Select <i>Service Bulletin</i> claim type. Enter VIN information. From the <i>Service Bulletin</i> drop down menu, select OHV040 for the appropriate model and repair. |

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|--|
| All others: |
| Defect Code: 054-00 Labor Operation Number: 310130 Flat Rate Time: 0.2 Failed Part: 17620-Z4H-000 |

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