



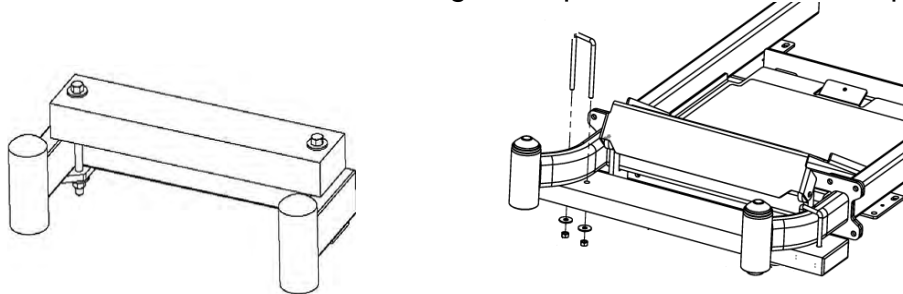
INFORMATION BULLETIN

November 16, 2009

Bulletin No: JC-021-09

Product Type: 970338 and 970339 BOSS-VAC Counter Weight Fitment

Issue: The early model (no letter suffix) 36" and 42" FASTCAT caster supports have a square-tube right angle design. The E and F model FASTCAT caster supports have a square-tube radius design. The new radius caster supports required us to change the collection system counter weight design to allow for proper mounting. The field has reported that when installing pre-April 09 collection systems on E and F model FASTCAT units the counter weight components will not mount properly.



Action Required: Should you find that your 970338 or 970339 counter weight system won't fit your E or F model FASTCAT unit, simply order weight kit 970374 or the parts individually listed below.

Note: These items should only be ordered by contacting the Customer Service department at 920-699-2000.

Parts Involved: 970374 = (Qty 1) 4164434 Weight, (Qty 2) 4164433 U-Bolt, (Qty 4) 64229-02 Nut, (Qty 4) 64163-55 Washer.

Products Involved: 970338 36" and 970339 42" BOSS-VAC collection system.

Warranty: Does not apply.

If you have any questions, please contact the Schiller Grounds Care, Inc. Customer Service Department at 920-699-2000.

This bulletin is relevant to the departments shown below. Please circulate as appropriate.

SERVICE



WARRANTY



SALES



PARTS



*Schiller Grounds Care, Inc.
One BOB-CAT Lane, P.O. Box 469
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Phone: 920.699.2000

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