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## **INFORMATION BULLETIN**

**Date: 08-19-2008**

**Product Type: Ryan Mataway**

**Bulletin No: JC-022-08**

### **Serial Number Plate –Stamping Error**

**ISSUE:** We have found several Mataway Overseeders that have the “series” Letter stamped into the numeric portion of the serial plate on the unit. The “series” Letter is only used at the end the model number, never in the serial number. The shipping boxes and all associated paper work are correct. It is the actual unit that has the error on the model/serial plate.

**EXAMPLE:**

**The Packing Crate** for Model 544873B serial 54487300123 will show correct. However **the tag** on the unit will say: 544873B serial 544873B0123.

**CORRECTION:** If you ever come across this, simply change the “B” into a ZERO and it will be correct.

**PRODUCTS INVOLVED:** Ryan 544873B Mataway Overseeder

**WARRANTY:** N/A

If you have any questions please contact Commercial Grounds Care, Inc.  
Customer Service Department @ 920-699-2000

This bulletin is relevant to the departments shown below. Please circulate as appropriate.

SERVICE ☒ WARRANTY ☐ SALES ☒ PARTS ☒

