

Bulletin No: JC-025-07

11/12/2007

## **INFORMATION BULLETIN**

### **POLICY ON SPINDLE REPAIR**

**ISSUE:** We have revisited the policy of rebuilding mower blade spindles. Due to the rising cost of labor, unless the labor rate is \$50.00 or lower, it is no longer really cost effective to replace bearings in a spindle assembly and (even with the lower labor rate) it's definitely never cost effective to rebuild an assembly that involves more than just the bearings. .

**CORRECTION:** Future repairs for bearing failure under warranty should be done with a complete spindle replacement.

**PARTS INVOLVED:** All complete spindle assemblies

**PRODUCTS INVOLVED:** All BOB-CAT & BUNTON Zero Turn and Walk Behind Mowers.

**WARRANTY:** When warranty applies for this issue the labor will be .5hr per spindle replacement. We will no longer pay 1 hour for rebuilding the spindle. Dealers filing for rebuild after this bulletin takes effect will be reduced to .75hr per spindle.

If you have any questions please contact Commercial Grounds Care Inc. Customer Service Department @ 920-699-2000

This bulletin is relevant to the departments shown below. Please circulate as appropriate.

SERVICE ☒ WARRANTY ☒ SALES ☐ PARTS ☒

