



One BOB-CAT Lane, P.O. Box 469
Johnson Creek, WI 53038 U.S.A.
(920) 699 2000
Fax: (920) 699 6836

Service Bulletin

Date: February 5, 2014

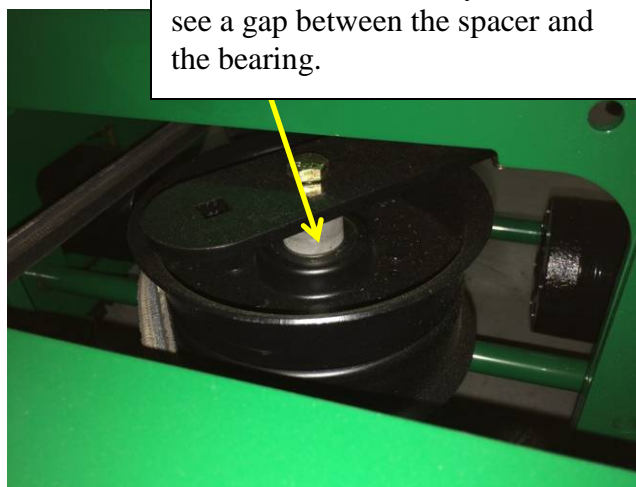
Bulletin No: JC-14-03

Product Type: Walk-Behind Mid-Size

Issue: Belt could ride off the top side of the tension pulley

Cause: Spacer is not pressed all the way into the bearing of the PTO tension idler (2721541).

Action Required: Visually inspect the unit. The inspection for this can be done without any disassembly. From the front of the mower, this pulley will be located where the deck meets the power unit, as shown below.



This is correct. Notice you do not see a gap between the spacer and the bearing.

For clarity the spacer was removed to show the shoulder which needs to be seated against the bearing race.



This is wrong. Shoulder on spacer is not seated tight against bearing race.





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Steps to correct the problem:

- 1) Apply 30 ft. lbs. of torque to the bolt and nut holding the idler on; this will typically seat the bushing properly.
- 2) If you encounter a very tight fitting spacer that will not go into the bearing with 30 ft. lbs. of torque, you will need to replace the idler pulley.

Products Involved: The attached list has the specific serial numbers of units sent to you.

Warranty:

For a unit that just required rundown of 30 ft. lbs. of torque, you may claim **.2** hrs. of labor. Please file warranty selecting Service Bulletin Number JC-14-03 **NRN** from the drop-down labor codes in Warranty Smart for **No Repair Needed** and one unit per claim.

You may claim **.4** hrs. of labor for a unit requiring the replacement of the pulley. The pulley will be covered under warranty (and requested back). Please file warranty selecting Service Bulletin Number JC-14-03 **RN** from the drop-down labor codes in Warranty Smart for **Repair Needed** and one unit per claim.

If you have any questions, please contact our Customer Service Department at 920-699-2000.

This bulletin is relevant to the departments checked below. Please circulate as appropriate.

SERVICE

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WARRANTY

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SALES

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PARTS

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