

# Service Bulletin

Date: 4/20/15

Bulletin No: JC-15-07

Product Type: STEINER 440

### **Customer Issue:**

Breaking shift cables and not shifting properly.

### Cause:

Shifter brackets are susceptible to moisture and contaminants getting inside the tube, which can result in binding up and/or shift cable breaking.

### **Action required:**

Order and install shifter pivot kit number 970536 (order from parts dept.)

### **Products Involved:**

Shifter pivots apply to all tractors up to serial number: 75720100711 75720110331 75720120322 75720130325

## Warranty: This is not a recall. Fix-as-Fails as this will not affect all units.

Regular warranty procedures apply:

1 HR changed 7-2-15

Flat rate is set @ .75hrs of labor for the rear and 2hrs of labor for the front mount. For a total of 2.75hrs for kit 970536.

Please file warranty using (drop-down box) labor code <u>JC-15-07 Rear</u> and <u>JC-15-07 Front</u> for kit 970536 with one unit per claim.

If you have any questions, please contact our Customer Service Department at 920-699-2000.

This bulletin is relevant to the departments checked below. Please circulate as appropriate.



MOW IT - BLOW IT - TRENCH IT - HAUL IT - DRILL IT - TILL IT - DO