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Information Bulletin

Date: 7-5-2016

Bulletin No: JC-16-06

Product Type: All products with flexible oil drain hose

Customer Issue: Losing engine oil after changing oil

Cause: Loss of the orange Drain Hose Stopper when changing oil. Some customers are removing the yellow valve completely when changing oil. This may allow the orange plug to flow out with the oil. The absence of the rubber stopper will allow oil to be expelled out the drain tube and possibly result in a seized engine. The first picture below is correct as the (orange) rubber stopper is still in place. The second picture illustrates the absence of the stopper.

Action Required: Customer's and service personnel need to be aware that to change oil, only rotate the yellow valve per the operator's manual. This will keep the orange stopper in the oil drain tube - do not completely remove it from the aluminum housing.



Warranty: Not applicable

If you have any questions, please contact our Customer Service Department at 920-699-2000.

This bulletin is relevant to the departments checked below. Please circulate as appropriate.

SERVICE ☒ WARRANTY ☐ SALES ☒ PARTS ☐